



Technical & Financial Proposal

Maintenance & Support

**House # 63, Road # 13, Sector # 10,
Uttara, Dhaka-1230, Bangladesh**
Phone: 09612776677
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Web: www.zaman-it.com

ZAMAN IT AT A GLANCE

Name of Company	ZAMAN IT
Year Established	21-11-2008
Business Function	Website design and software development company
Corporate Office Address	House # 63, Road # 13, Sector # 10, Uttara, Dhaka-1230, Bangladesh
Members of	Bangladesh Association of Software & Information Services (BASIS)
Total Employees	35
Website Address	www.zaman-it.com
Company Email	Information Desk: hello@zaman-it.com Sales Desk: sales@zaman-it.com Support Desk: support@zaman-it.com
Company Hotline	Phone: +8809612776677, +8809612776678 Information: (+88) 01973 009007 Sales: (+88) 01711584519 Support: (+88) 01977399111
Areas of Expertise	Website development, Software development, Email marketing, SMS marketing
Market Coverage	Bangladesh, USA, UK, Canada, Australia, Saudi Arabia, Dubai, India
Bank Information	Name of Bank : BRAC BANK Address of Bank : ROKEYA SHARONI BRANCH Account No : 1548202099997001 Account Name : Zaman IT SWIFT Number : BRAKBDDH
bKash Payment System	bKash Payment: Merchant No : 01711584519 Personal No : 01973009007 Personal No : 01959061004

OUR CLIENTS



Support & Maintenance

Malware clean: 5000 Taka

If malware attack your website, we can remove it. We need 3-5 working days to remove it. Malware removing cost is 5000 taka

Outlook Setup: 2000 Taka(Team Viewer), 5000 Taka (Office Visit)

You have a website and you are using webmail with your website. So if you want to use Microsoft Office Outlook then we can help you. We can set up to 5 email on office outlook in your PC. If our office stuff need to visit your office to setup outlook then cost will be 5000 taka but if you allow us to setup outlook by team viewer, then cost will be 2000 taka.

Website Maintenance: 2000 taka/month or 20,000 taka/year

ZAMAN IT have expert technical professionals for website maintain. Whatever the problem is, ZAMAN IT technical team will support you instantly. For website maintenance, service charge will be 2000 taka per month or 20,000 taka per year. Service include Backup, Monitoring, Hacking security, Malware security, Outlook Support(Team Viewer)

Content Update: Static Page: 1000 Taka/page, Dynamic Page: 2000 taka/page, Ecommerce: 3000 taka/category

If you want to update your website content then ZAMAN IT technical team will help you. Our cost is 1000 taka per page for static website, 2000 taka per page for dynamic website. If you have an ecommerce website and you want to increase your product category then cost will be 3000 taka per category.

Hacking code clean: 5000 Taka

Hackers are regularly trying to hack many website. So if any hacker can hack your website then we are here to help you. We can restore your website and will delete hacking code from your website. Our service charge is 5000 taka to remove hacking code.

Backup (Monthly): 1500 taka

If you maintain a good website with a big data, then you should take regular backup of your website. ZAMAN IT can help you in this matter and cost will be 1500 taka per month for backup.